GMDN – User Guide for Consultancy & Commercial Organisations

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1. **GMDN Website – Account Management – Step-by-Step Guide**

This is a Step-by-Step Guide for account management by adding and modifying user settings on the GMDN website.

The user of the GMDN website with the appropriate account permission can add, modify, and delete user profiles associated with their membership account.

1. Login to the GMDN Database using your Username and Password.

The **Users** tab is found in the Account dropdown menu at the top right of the webpage (with the person icon).

2. By clicking on **Users** the list of existing users will be listed for your account.

Note: new accounts will only list the details of the user that registered the account.

3. The list can be sorted by username, Email address, Group or Job Title. The **Job Title** and **Group** fields are user defined and maybe useful to help organise and sort your users.
4. Each account when first activated, is provided with a certain number of user credits which are used to add more users. If you require more, they can be requested using the Request User Credits button.

5. The permissions can be added or removed according to your preference.

<table>
<thead>
<tr>
<th>Permission</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>User</td>
<td>Can add, modify and delete users on their account</td>
</tr>
<tr>
<td>Orders</td>
<td>Can order and pay for membership</td>
</tr>
<tr>
<td>Terms</td>
<td>Can search for and reveal GMDN Codes</td>
</tr>
<tr>
<td>Archive</td>
<td>Can send a new product enquiry</td>
</tr>
<tr>
<td>Default (none of the above)</td>
<td>Can search the database, but cannot reveal GMDN Codes</td>
</tr>
</tbody>
</table>

The membership applicant will have all permissions enabled and will thereafter be able to add new users and set permissions for them.

6. To add a new user select New User.
7. Fill in the user details and select the **Save** button.

Only the First Name, Last Name and Email Address are mandatory fields.

Remember to select the *Edit Permissions* options to give the user the access they need.

8. When the **Save** button is pressed the user will be added to your list.

An email will be sent to the new user to inform them of their username and initial password. We recommend the password is changed when the new user accesses the GMDN website for the first time.

**Dear Test Three,**

Your GMDN user account has been created with the following details.

Username: test3@gmdnagency.org  
Password: gLCMhZiK

You can now access your GMDN account at www.gmdnagency.org

Regards  
GMDN Agency

This is an automated message sent by GMDN Agency, please do not reply.
2. GMDN Website – Search – Step-by-Step Guide

This is a Step-by-Step Guide for searching for GMDN Codes using the GMDN website.

The GMDN Search uses a ‘browser like’ search algorithm to find GMDN Terms using key words.

1. Logon to the GMDN Database using your Username and Password.

2. Click on **Search** on the **Terms** dropdown menu.

3. In the box, type in the keyword(s) for the medical device you are looking for.

   Formatting the search text can help narrow down the search. For example:

   - **cardiac OR catheter** creates an ‘either of the words’ filter and will produce over 1,170 results.
   - **cardiac catheter** is an ‘all of the words’ filter and will produce over 110 results.
   - **“cardiac catheter”** uses “the exact phrase” filter and will produce about 20 results.
   - **cardiac NOT valve** will remove the word ‘valve’ from the ‘cardiac catheter’ results.
   - **GMDN Code (Example 12345)** will return the relevant GMDN Term.
4. The *Advanced* tab provides additional filters to narrow the search by Term Modification Date and searching in specific user locations, such as the *My Terms* list.

Specific searches can include ‘obsolete’ GMDN Terms.

In the example below, the Advance search criteria is looking for all Terms that contain the word ‘stent’ that have been modified in the ‘last 6 months’ that will also include ‘obsolete’ Terms.

5. Click on the *Search* button or press Return and the results are displayed in a list form.

The Term Definition is revealed by clicking on the Term Name.

The results are prioritised according to if the search text is found in the Term Name or Term Definition. The list is presented in Term Name alphabetical order with the priority being when
the search text is in the Terms Name and next if the search text is only found in the Term Definition. The search text is highlighted.

By clicking the Term Details link, you can see more information belonging to that Term, including a translation of the text, if available.

One of the advance features of the Term Details view is the use of Categories. This uses the new GMDN Explorer to view all the Terms that are related by linking it to other GMDN Terms with similar characteristics. More information can be found in the ‘Explorer Step-By-Step Guide’.

6. To see the 5-digit GMDN Code, you must use your Code Credits. You can do this by clicking the Get Code button. Note: New Memberships will have an allocated Code credit starter allowance.

At any point, you can click on Add to My Shortlist. You can review Terms added to My Shortlist for transfer to My Terms by selecting My Shortlist on the dropdown menu under Terms at the top of the webpage.

If the Term is already in My Shortlist, the button will become green. If the Term is already in My Terms, the GMDN Code will appear.

Note: The Term Code won’t be revealed until the member opens My Shortlist and confirms the purchase by clicking on the Get or Get All button. This will use one or more Codes credits.

7. A list of GMDN Terms in My Shortlist will be displayed to review.
Terms can be selected or removed individually or as a group.

8. Terms that you have purchased will be stored in the My Terms list (in the Terms dropdown menu) and the Codes are also displayed. This is your organisation's collection of GMDN Terms and the GMDN Agency monitors this list for you and informs you if a change in the status of any Term occurs.

This list of Terms the My Terms list can also be exported from the website in a convenient XML format file. This file format allows the data to be imported into most popular applications, such as a spreadsheet.

The list can also be filtered and sorted by several different fields, useful if you have a long list of Terms.
9. If you are no longer using a GMDN Term for your product, you can remove it from your My Terms list by moving to My Archive. The My Archive list is found in the Terms menu. A Term can be unarchived and returned to the My Terms list at any time. It will then continue to be monitored by the GMDN Agency.

If you search for a GMDN Term and it is already in your My Archive the GMDN Code will be displayed with a strikethrough, as seen in the example below.
3. **GMDN Website – Explorer – Step-by-Step Guide**

This is a Step-by-Step Guide for searching for GMDN Codes using the Explorer (Advanced Search) function on the GMDN website.

The Explorer uses the structured hierarchy of the GMDN Categories to find GMDN Terms by a higher level group of devices or ‘Top Down’ search.

1. Logon to the GMDN Database using your Username and Password.

2. Click on *Explorer* on the drop down *Terms* menu.

3. The choice of language can be selected using the *Advanced* tab, but the translation button will need to be used to update the hierarchy tables of groups.

The *Explorer* uses three sets of groups, those related to the device function (for example – Anaesthesia or Cardiology) those related to Anatomical Specialty (for example – Cardiovascular or Neurological) as well as a Names Index. The structure of the hierarchy is revealed by clicking on the arrows.
4. The list of GMDN Terms in each Explorer group is revealed by clicking on it. The Term Definition is revealed by clicking on the Term Name. By clicking in the Details link, you can see more information belonging to that Term, including a translation of the text, if available.

One of the advance features of the Term Details view is the use of Categories. This uses the new GMDN Explorer to view all the Terms that are related by linking it to other GMDN Terms with similar characteristics.
5. To see the 5-digit GMDN Codes, you must use your Code credits. Note: New Memberships will have an allocated Code credit starter pack to allow this.

At any point, you can click on Add to My Shortlist and review Terms to transfer to My Terms found in the Terms drop down menu.

If the Term is already in My Shortlist, the Add to My Shortlist button will become inactive.

If the Term is already in My Terms, the GMDN Code will appear.

Note: The GMDN Code won't be revealed until the member opens My Shortlist and confirms the purchase by clicking on the individual Get button or Get All button. This will use one or more Code credits.

6. A list of GMDN Terms in My Shortlist will be displayed to review. Terms can be selected or removed individually or as a group.

7. Terms that you have purchased will be stored in the My Terms list (in the Terms menu) and the Codes are also displayed. This is your organisation's collection of GMDN Terms and the GMDN Agency monitors this list for you and informs you when a change in the status of any Term occurs.
This list of Terms can also be exported from the website in a convenient XML format file. This file format allows the data to be imported into most popular applications, such as a spreadsheet.

The list can also be filtered and sorted by several different fields, which is particularly useful if you have a long list of Terms.

8. If you are no longer using a GMDN Term for your product, you can remove it from your My Terms list by moving to My Archive. The My Archive list is found in the Terms drop down menu. A Term and be un-archived and returned to the My Terms list at any time. It will then continue to be monitored by the GMDN Agency.
4. **GMDN Website – My Terms – Exporting GMDN Data into a Spreadsheet**

This is a Step-by-Step Guide for Exporting the GMDN Term data and importing into a spreadsheet such as Excel.

The user of the GMDN website with the appropriate account permission can export data from their membership account.

1. Logon to the GMDN Database using your Username and Password.

   The *My Terms* page is found in the dropdown list in the *Terms* menu at the top of the webpage.

   ![GMDN Website Screenshot](image1)

2. By clicking on *My Terms* the list of purchased GMDN Terms is displayed for your account.

   ![My Terms Page](image2)

3. Click on *Export* and the list of Terms will be saved to the default location on your device (usually the ‘Downloads’ folder) in the XML format. The XML format has been chosen because it is compatible with the GMDN Database and is easily converted and imported into all software packages for further analysis.
4. To import the data into an Excel Spreadsheet. Start Excel with a Blank Workbook. Click **File** and **Open** and locate and select the XML file you downloaded. Click **Open** and Excel will display the following dialogue box.

![Image of Excel Open XML dialogue box]

Click **OK**. Another dialogue box may be displayed. Click **OK**.

6. The data will be imported into the Worksheet.

![Image of Excel worksheet with data]

The column names are defined in the tables below:

<table>
<thead>
<tr>
<th>Column name</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>copyright</td>
<td>Copyright statement</td>
</tr>
<tr>
<td>title</td>
<td>My Terms</td>
</tr>
<tr>
<td>Membership number</td>
<td>Your GMDN membership number</td>
</tr>
<tr>
<td>Lang</td>
<td>Language chosen for export</td>
</tr>
<tr>
<td>date</td>
<td>The date the file was exported</td>
</tr>
<tr>
<td>count</td>
<td>The number of Terms in the spreadsheet</td>
</tr>
<tr>
<td>TermName</td>
<td>GMDN Term Name</td>
</tr>
<tr>
<td>TermDefinition</td>
<td>GMDN Term Definition</td>
</tr>
<tr>
<td>TermCode</td>
<td>GMDN Term Code</td>
</tr>
<tr>
<td>TermStatus</td>
<td>Active / Obsolete</td>
</tr>
<tr>
<td>TermIsIVD</td>
<td>Non-IVD / IVD flag</td>
</tr>
<tr>
<td>createdDate</td>
<td>The date the Term was first published</td>
</tr>
<tr>
<td>obsoleteDate</td>
<td>The date the Term was made obsolete</td>
</tr>
<tr>
<td>purchaseDate</td>
<td>The date the Term was purchased by the customer</td>
</tr>
<tr>
<td>modifiedDate</td>
<td>The date the Term was last modified</td>
</tr>
</tbody>
</table>
5. **GMDN Website – Enquiry – Step-by-Step Guide**

This is a Step-by-Step Guide for submitting an Enquiry for new or modified GMDN Codes using the GMDN website.

If after using the GMDN Search or Explorer tools a user cannot find a relevant GMDN Term for their product, they are invited to submit an *Enquiry*. The Enquiry process is the only method of seeking assistance from the GMDN Agency in identifying GMDN Terms. The outcome of an *Enquiry* will be one of the following:

a. The GMDN Agency identifies an existing GMDN Term.

b. An existing GMDN Term is modified to include the new product’s characteristics.

c. A new GMDN Term is created.

1. Logon to the GMDN Database using your Username and Password.

2. Click on *Enquiry* on the dropdown list in the *Help* menu.

3. The *Enquiry* screen displays all the previous enquiries submitted from the same account. A filter is available to list all enquiries by a specific user applicant. This page is also used to monitor progress on all outstanding enquiries. As a Consultancy or Commercial Organisation member you receive **2 Free Enquiry Service Credits**, any subsequent Enquiries are charged at £100 per submission.
4. Click on New Enquiry to start filling in product details.

All information provided to the GMDN Agency is confidential to us and is subject to current Data Protection Law. For more information, please see our Privacy Policy, found in the footer of all webpages.

The Medical Device Name, Manufacturer, Model and Reason are mandatory data fields. This information is used by us to help identify the device but is not necessarily used in the final GMDN Term Name or Definition.

Please also attach a File which contains the product information by using the Choose File button. For example, an ‘Instruction for Use’ (IFU) or product brochure. This is also a mandatory field.

You can also provide a Catalogue/Reference (REF) and a relevant URL if applicable; this is not a mandatory field however it may increase the speed of the Enquiry process.

5. At the bottom of the page, Step 2 asks what type of device the enquiry relates to. This is used to determine the next set of questions we ask about the product. There are three options. Select the relevant option and click next.

   a. General medical device – where the primary product is a general medical device.

   b. In Vitro Diagnostic (IVD) – where an IVD is the primary product.

   c. Software – where software is the primary product.

Do not duplicate or distribute without written permission from the GMDN Agency.
a. **General medical device** is for products that are to be used as a medical device only and will ask questions related to that specific technology. Once you have completed the form click next.

b. **In Vitro Diagnostic (IVD)** will ask questions only related to IVDs. Once you have completed the form click next.

c. **Software** is for software-based products only and will ask questions related to that specific technology. Once you have completed the form click next.
6. The Summary page is used to provide a final check on the product details prior to submission. Review the summary and when happy with it press submit.

7. Following submission, the GMDN Term is assessed by the GMDN Agency and allocated to a subject expert to review. The expert will contact you for more information if needed using a notification email. An example email is given below. The message contains a link to your Enquiry.

Dear XXXXXXXX

The GMDN Term Development Team has posted a message regarding your enquiry. This may be asking for more information or another comment regarding your enquiry. The Term development process cannot continue until the necessary information is received.

Enquiry - EQ160001

Regards

GMDN Agency

Any change to the status of an Enquiry will also be made to the Alerts page and is found in the Account dropdown menu at the top right of the webpage (with the person icon). There will always be an opportunity to discuss the outcome of the Enquiry with the GMDN expert.

8. Following the satisfactory completion of the Enquiry, it will be closed. The history will still be available for future reference in the Enquiry page.
6. **GMDN Website – Managing Obsolete Terms – Step-by-Step Guide**

This is a Step-by-Step Guide to help with managing obsolete GMDN Terms using the GMDN website.

You will only receive notification of Term being made obsolete if that Term is currently listed in your *My Terms* list.

If one of the GMDN Terms you have been using is made obsolete you can verify this by one of these three methods:

- Email notification
- Alerts
- My Terms List

**Email notification**

The email notification will be sent to all users that are eligible and have the *Term Changes* box ticked in their *My Profile* as below. *My Profile* can be found in the Account dropdown menu at the top right of the webpage (with the person icon).
An email in the format below will be provided.

Dear GMDN Member,

A GMDN Term in your My Terms list has been made obsolete. Please find an alternative by reviewing the Terms in the Explorer groups linked to the obsoleted Term.

Additional notifications can be found in Alerts

**Obsolete** - 10 Dec 2018 - *Fistula hook* (46769)

Regards,

GMDN Agency

This is an automated message sent by GMDN Agency, please do not reply.

To unsubscribe, please update My Profile

Alerts

*Alerts* are found in the Account dropdown menu at the top right of the webpage (with the person icon).

*Alerts* will always display any Terms in your *My Terms* list that have been made obsolete, unless and until they are moved from the *My Terms* list to the *My Archive* list.
My Terms List

The My Terms list provide a list of all Terms that are monitored. The My Terms list can be found on the Terms dropdown menu at the top of the page.

The My Terms list can be sorted by purchase date, Term name, GMDN Code and status. The below example has been filtered by Obsolete status.

By clicking on Details, you will be taken to the Obsolete Term details page where you will find the list of suggested Alternative Term(s) at the bottom of the page.
Categories at the bottom of the page can also be used to find Alternative Terms via the hierarchical categorisation tool.

By clicking on a Category, it will open Explorer which provides a listing of all similar devices. The list of alternative Terms and their definitions are displayed.
Please add the appropriate Alternative Term(s) to your account.

When the Alternative Term has been selected and added to the My Terms list the obsolete Term can be moved to the My Archive. Click on the Term Details to do this.

An export file with the Obsolete and Alternative Terms is also available for download – please click on the Obsolete button on the My Terms page

**Note:** The appropriate Term may not always be found using the Categories link. You may need to initiate a fresh search using alternative wording. The GMDN Agency makes every effort to ensure that Terms that are made obsolete have an existing suitable Term available as a replacement, but if you have any difficulty in finding a suitable replacement please send us an Enquiry.

The replacement Term will need to be sent to your customers that have previously used the obsolete Term to update their records.
7. **GMDN Agency – Membership Renewal Process (paid for membership access)**

Guide for membership Renewal for existing GMDN Members, showing screen shots and system email messages.

1. The Membership status is always available to view in the *Membership* tab and is found in the Account dropdown menu at the top right of the webpage (with the person icon).

2. If you click on the *Membership* link, it will take you to your *Membership* page.
3. Membership can be renewed up to 6 months before it is due to expire and when available will be visible as a **Buy Membership** link on your **Membership** page.

4. When the user clicks the **Buy Membership** button, the **Membership Renewal** screen will be displayed.

You can choose which currency to pay in from $ (USD), € (EUR) or £ (GBP). The default currency is £ (GBP).

Options for selecting payment method include **Credit Card** and **Invoice** as well as an option for a **Quote** if you need to raise a Purchase Order. A **Quote** can be converted to an Invoice at any time in the future. Once your payment method is selected click on the blue **Next** button.
5. At the next screen you must tick the ‘I Accept These Terms & Conditions’ box and click on the blue Finish button.

6. If an Invoice or Quote was requested it will automatically appear in the user’s computer default ‘Downloads’ folder or you can download directly from the page.

7. For reference the order history on your account renewals can be seen in the Orders folder and is found in the Account dropdown menu at the top right of the webpage (with the person icon).

8. If a Credit Card payment option was selected the user will be redirected to our secure payment area and Credit Card details entered.

Credit Card payment options are now MasterCard & Visa for $ (USD), € (EUR) or £ (GBP) currencies and American Express $ (USD) only.
9. The user will be returned to the GMDN Website after the payment has been accepted and will be able to confirm the order has been paid by looking in the Orders page.

10. The user can obtain a payment receipt using the View button and clicking on Receipt.

11. If you run out of Code Credits you can click on Get Code Credits at any time from either the Orders page or the Alerts page or in My Shortlist on the Terms dropdown menu on the site header.

This will direct you to complete a contact us form. Please select Customer Services on the dropdown menu and our Customer Services Team will contact you to discuss options.
8. Stay in touch with the GMDN Agency

We have an ‘opt-in’ newsletter, which you can subscribe to, to stay ahead with news about the Agency and any key developments regarding the GMDN data set.

To opt-in to these options please tick the relevant box in My Profile as below. My Profile can be found in the Account dropdown menu at the top right of the webpage (with the person icon).

From time to time, we may request your input when reviewing our GMDN Terms. This is an important part of maintaining the Terminology to ensure that it always represents devices on the market as accurately as possible. We also understand that this requires time on your part, and we are very appreciative of the responses and any additional information that you provide.

The GMDN is also on social media platforms such as LinkedIn, where we share news and other interesting articles from within the MedTech industry.

If you have any questions, please contact us at this link.